

## Key Fact Document

### Seylan Liability Products

#### Ihalin Ihalata Accounts

| Product/ Service | Financial and non-financial benefits including incentives & promotions                                                                                                                                                                                                                                                                                                                                                            | Fees, charges, commissions and interest                       | Procedure to be followed to obtain product/service                                                                                                                                                                                                                                 | Major terms and conditions                                                                                                                                                                                                       |
|------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Ihalin Ihalata   | <ul style="list-style-type: none"> <li>Savings account with tiered base interest option</li> <li>Interest calculated on daily balance and credited monthly.</li> <li>Pass book/ statement/e-statement facility</li> <li>Debit Card</li> <li>24/7 access to the account through Internet Banking/ Mobile Banking</li> <li>Cash Deposits/ withdrawals /Fund transfers through island wide branch network/ ATMs/CDMs/CRMs</li> </ul> | Please refer <a href="http://www.seylan.lk">www.seylan.lk</a> | <ul style="list-style-type: none"> <li>Completion of mandate. KYC Requirement (Know Your Customer)</li> <li>National Identity Card (NIC) and in the absence of the NIC, Driving License/ Passport which carries the NIC number.</li> <li>Proof of Address (If required)</li> </ul> | <ul style="list-style-type: none"> <li>Sri Lankan citizens over 18 years of age</li> <li>Initial Account opening Deposit - LKR 3,500/-</li> <li>Average Balance less than LKR 2,000/- per month – charge of LKR 100/-</li> </ul> |

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## **Feedback & Complaints**

**Senior Manager**

**Customer Experience Management**

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**Seylan Towers**

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**Colombo 03**

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